

### **Reference No. 19-110005-A: Call for Tenders for Agency Wide Fixed and Mobile Voice and Mobile Data Services**

The European Organisation for the Safety of Air Navigation (EUROCONTROL) was founded in 1960 by six States. It now has 41 Member States. EUROCONTROL's mission is to harmonise and integrate air navigation services in Europe, aiming at the creation of a uniform air traffic management (ATM) system for civil and military Users, in order to achieve the safe, secure, orderly, expeditious and economic flow of traffic throughout Europe, while minimising adverse environmental impact.

EUROCONTROL (the Agency) is willing to tender its fixed voice and mobile voice and data services. The present Call for Tenders covers the following services:

- a) Provision of fixed voice service to the Agency for three sites of the Agency, namely Brussels, Brétigny-sur-Orge, Luxembourg and, as an option, Maastricht;
- b) Provision of Mobile voice and data service for four sites of the Agency, namely Brussels, Brétigny-sur-Orge, Luxembourg and Maastricht;
- c) Provision of necessary leased lines for the delivery of fixed and mobile services;
- d) Provision of all necessary premises equipment;
- e) Provision of mobile devices for the delivery of voice and data service;
- f) Provision of reporting services both for fixed and mobile services.

The interested suppliers are free to bid for one or more sub-LOTs or LOTs.

The Agency is totally free to procure one or more sub-LOTs or LOTs. The Agency may procure one sub-LOT or LOT from one tenderer and another from another tenderer or may freely decide to not to procure any sub-LOTs or LOTs and is not obliged to give any explanation whatsoever to the tenderers for its decisions.

Closing date: Thursday, February 28<sup>th</sup> 2018 at 3.00 pm (Brussels, Belgium time)

Point of Contact: If you wish to receive the call for tenders please see the "important notice" below and if you have any other related questions, please contact:

European  
Organisation for the  
Safety of  
Air Navigation

Organisation  
européenne pour la  
sécurité de la  
navigation aérienne

Mrs Thérèse Verhaegen  
EUROCONTROL Procurement Services  
e-mail: [therese.verhaegen.ext@eurocontrol.int](mailto:therese.verhaegen.ext@eurocontrol.int)  
tel.: ++32 2 729 30 92  
fax.: ++32 2 729 91 42

Rue de la Fusée, 96  
B- 1130 Bruxelles  
Tel: +32.2.729.90.11  
Fax:+32.2.729.90.44  
Telex: 21173 EUROC  
B

### IMPORTANT NOTICE

The full i-call for tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-call for tenders documentation please read and follow carefully the instructions below:

1. **If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.**
2. **If you are not yet a EUROCONTROL supplier, please follow the 4-step process described on the following link:**  
<http://www.eurocontrol.int/articles/supplier-portal-registration-procedure>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall **be made electronically** and shall be exclusively made in strict accordance with the instructions given in the "NOTICE CONCERNING THE PRESENTATION OF TENDERS".
5. You may:
  - a) print out the documents;
  - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
  - c) use print-outs of the electronic i-call for tenders documents for the submission of tenders (especially Form i-AF32CFT).
6. You may not:
  - a) modify, edit and/or change the electronic documents;
  - b) transmit such documents to any third person who has no need to know them;
  - c) post such documents on any private or public website;
  - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
  - e) transmit the documents without indication of the source.
7. EUROCONTROL reserves the right not to send you the tender documentation, if your company is considered as incapable of submitting an offer to the i-call for tenders (size of the project, complexity etc.).